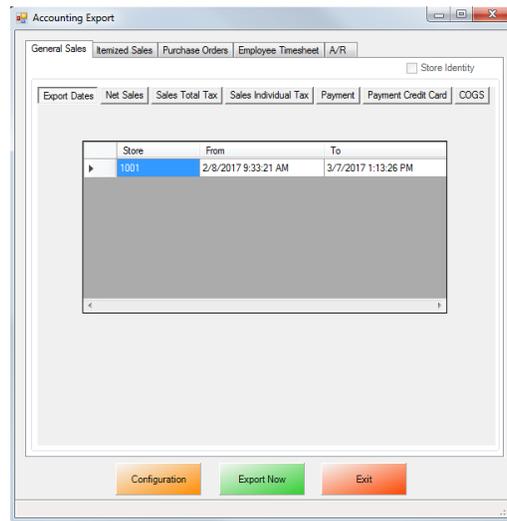


CRE/RPE - QuickBooks Invoice (Itemized)

Sales Export Guide



CRE/RPE now exports sales data and other information directly to QuickBooks, making it easier to keep track of all of your company's information.

If you are using Windows 7 please see the [Windows 7 Additional Configuration](#) section of this document.

Currently pcAmerica integrates with QuickBooks 2007 through 2018* with the following US editions:

- Pro
- Premiere
- Enterprise ** Is supported in QuickBooks 2016 and newer **

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Important Notes:

- QuickBooks **2012** requires 12.60300 or above
- QuickBooks **2013** requires 12.60483 or above
- QuickBooks **2014** requires 12.60540 or above
- QuickBooks **2015** requires 12.60550 or above
- QuickBooks **2016** requires 12.70140 or above
- QuickBooks **2017** requires 12.8003 or above
- QuickBooks **2018** requires 12.8030 or above
- As of Quickbooks 2018, a password is **required** for the company file.
- In CRE version **12.8032 and newer**, the **Override with current CRE stock** option is available.

Revision History

Document Version	Date	Author	Description of Changes
12	Aug 25, 2017	MP	Updated the format of the document.
13	January 5, 2018	MP	Added support for QB 2018
13.1	January 31, 2018	MP	Updated the Inventory Export section for the 12.8032 changes

Invoice (Itemized) Sales Export Overview

The Itemized Sales Export consists of itemized invoice data broken down and is the more detailed of the two exports. The information in the itemized invoice export is similar to what is displayed on the Receipt Listing Report. This intricate export may also need additional information exported:

In order to run an Itemized Export, additional information may need to be exported in conjunction with the itemized one, depending on the type of transactions that have been performed:

Note: Any of the following can be exported separately, if you require only the specific information to be sent to QuickBooks.

Customer Export

Inventory Export

Before You Begin - QuickBooks Integration Configuration



Open your installed version of QuickBooks.
Create your company file (follow the steps of the interview).

Some configuration must be done in QuickBooks so that the data gets sent over correctly.

- [QuickBooks Integration Setup – Tax Rates](#)
- [QuickBooks Integration Setup – Preferences](#)
- [QuickBooks Integration Setup – Discount Item](#)
- [QuickBooks Integration Setup – Local Sales Tax Item](#)
- [QuickBooks Integration Setup – Opening Bal Equity Account](#)
- [QuickBooks Integration Setup – Account & Item Information](#)

Before beginning the integration process tax rates must be setup both in CRE/RPE and QuickBooks, and the rates must match. For more information on creating tax rates in CRE/RPE please see the document titled tax rates located at:

- <http://faq.pcamerica.com>

QuickBooks Integration Setup – Tax Rates

Before beginning the integration process tax rates must be setup both in CRE/RPE and QuickBooks, and the rates must match.

In QuickBooks you will need to create Sales Tax Items for EACH tax rate that exists in CRE. If there are no tax rates configured in CRE/RPE a tax rate must still be created for the export to work..

QuickBooks Integration Setup – Preferences

Before beginning the integration process some preferences have to be set.

- In QuickBooks make sure that Inventory and purchase orders are active is checked.
Note: You will only need to do this if you are using QuickBooks to track inventory and purchase orders.
- In QuickBooks make sure that **Time Format** is set to **Minutes (10:12)**.
- In QuickBooks make sure that **Time Tracking** is set to **Yes**.
- In QuickBooks make sure that the **First Day of Work Week** matches what is setup in the setup screen of CRE/RPE under **Work Week Starts On**

The screenshot shows a 'Setup Screen' window with a tabbed interface. The 'Company Info' tab is selected. The 'Company Information' section contains the following fields:

Cash Register Express	Acct# (for check validation)	
pcAmerica.com	Tax ID:	
1-800-722-6374	Work Week Starts On:	Monday
	Company identifier	

The 'Store Information' section contains the following fields:

Address	Store Description	
City	Store ID	1001
State	Square Footage	0
Zip Code	Population Served	0
Phone #		
E-mail Address		

At the bottom of the window are three buttons: **Scale**, **Update**, and **Exit**.

QuickBooks Integration Setup – Discount Item

In QuickBooks there must be an item that accounts for all of the discounts in CRE/RPE.

QuickBooks Integration Setup – Local Sales Tax Item

In QuickBooks there must be an item that accounts for all of the Local Sales Tax in CRE/RPE.

Note: This item **MUST** be named Local Sales Tax.

QuickBooks Integration Setup – Opening Bal Equity Account

In QuickBooks there must be an account that is setup for the opening balance equity.

Note: The Account Name **MUST** be Opening Bal Equity, this account must also be an Equity account.

QuickBooks Integration Setup – Account & Item Information

The following links will show the information that can be exported from CRE/RPE to QuickBooks depending on Export Type:

- [Invoice \(Itemized\) Sales Export - Account & Item Information](#)

Invoice (Itemized) Sales Export – Account & Item Information

The following is a List of information that will be exported from CRE. Accounts will need to be created in QuickBooks to send the appropriate data to.

Cash	A/R	Deposit
Check	A/R	Deposit
Debit Card	A/R	Deposit
Visa	A/R	Deposit
Master	A/R	Deposit
Amex	A/R	Deposit
Discover	A/R	Deposit
Other Credit Cards	A/R	Deposit
On Account	A/R	Deposit
Food Stamp	A/R	Deposit
Gift Cards	A/R	Deposit
16thary Currency	A/R	Deposit

In QuickBooks accounts must be created for both A/R (accounts Receivable) and Deposit.

For example Cash will have an account to send the A/R data to and, an account to send the Deposit data to .

An account must also be created for Accounts Receivable (for refunds).

In QuickBooks select Lists from the Top and then select chart of accounts. You will see a list of accounts that are currently setup in QuickBooks. You will want to create accounts that will be associated with the list of accounts in CRE/RPE.

Note: pcAmerica does not support the account setup in QuickBooks. Unless you are an avid user of QuickBooks it is recommended that you have an accountant create these accounts.

Note: Each of the payment types (described above) must have a payment item created in the QuickBooks item list.

The following is a List of Payment Items that need to be created in the QuickBooks Item List for **Invoice (Itemized) Sales:**

Cash
Check
Debit Card
Visa
Master
Amex
Discover
Other Credit Cards
On Account
Food Stamp
Gift Cards
16thary Currency

In QuickBooks select **Lists** from the top and then select **Item List**. You will see a list of Items that are currently setup in QuickBooks. You will want to create the Payment Items specified above.

The following is a List of Gift Card information that will be exported from CRE. Accounts will need to be created in QuickBooks to send the appropriate data to:

- **Gift Card - Sales**
- **Gift Card - Redeem**
- **Point Redemption**
- **Free Gift Card Issued**

The following is a List of Gift Card Items that will need to be created in the QuickBooks Item List:

- **Gift Card - Sales**
- **Gift Card - Redeem**
- **Point Redemption**
- **Free Gift Card Issued**

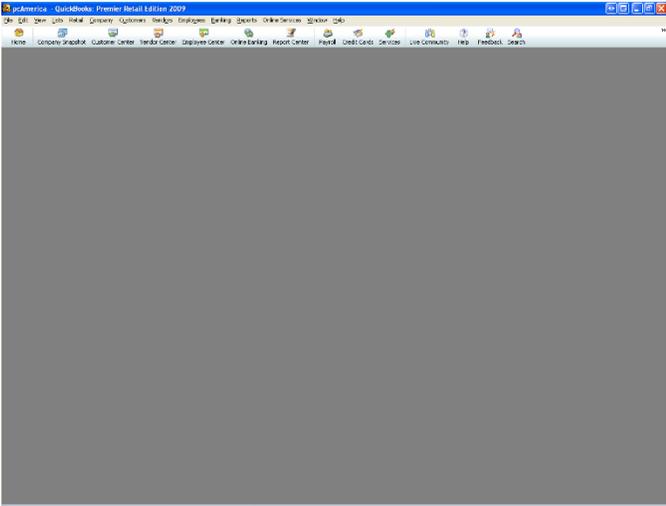
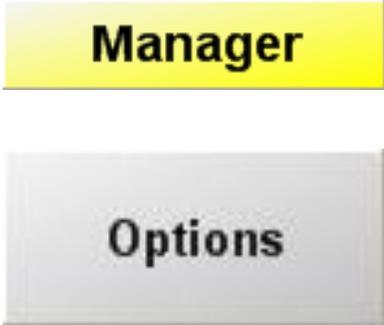
The following is a list of Employee Tip information that will be exported from CRE/RPE. An Account will need to be created in the QuickBooks chart of accounts for Employee Tips:

- **Employee Tip Account**

The following is an Items that need to be created in the QuickBooks Item List for Employee Tips:

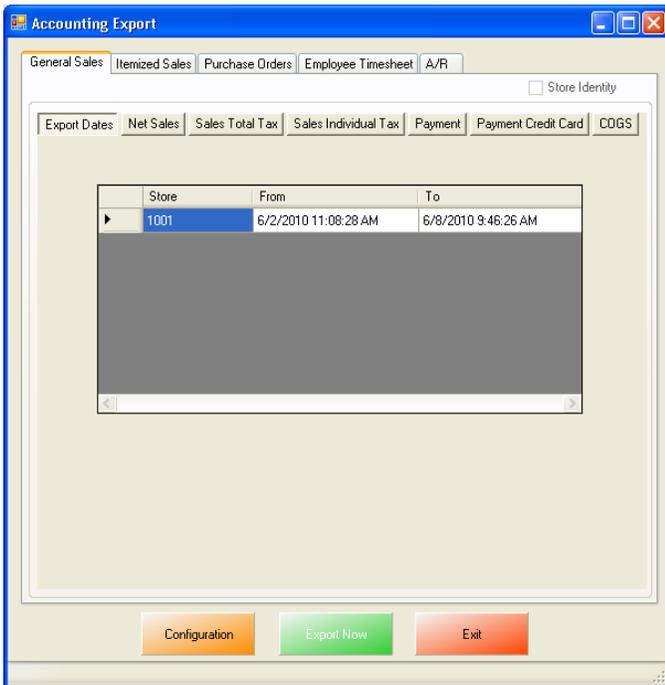
- **Employee Tip Item**

CRE/RPE - QuickBooks Integration Setup

	<p>After QuickBooks has opened close all of the open windows inside of it so it looks like this (pictured left).</p> <p>At this point in time we will need to open CRE/RPE so that we can start the integration process.</p>
	<ul style="list-style-type: none">• Open CRE/RPE.• Select the Manager or Options button.• Enter the administrator password (default: admin) where applicable.• Select Tools then, QuickBooks Sales Pass.
	<ul style="list-style-type: none">• If you receive a message (pictured left) then click the link to begin downloading the required component.• Select Ok.• You MUST install the download file if prompted before beginning the integration.
	<ul style="list-style-type: none">• If you are prompted to run the application, select Run.



- When the installer has finished Select Finish on this screen.



- At the **Accounting Export** page select the **Configuration** button.

Note: You may receive some errors when trying to view the next screen, just select **Ok** to all of them. This is a onetime occurrence due to the integration not being completed. After selecting the correct company file these error message should not appear again.

Invoice (Itemized) Sales Export

To perform an Invoice (Itemized) Sales Export:

1. The Itemized Sales accounts that have been setup must be selected in CRE/RPE.
(see: [Invoice \(Itemized\) Sales Export - Account Selection](#))
2. The tax rates must be configured in CRE/RPE.
(see: [Invoice \(Itemized\) Sales Export - Tax Rates Configuration](#))
3. Accounts and Items must first be created in QuickBooks for all the Gift Card export information.
(see: [Invoice \(Itemized\) Sales Export - GiftCard - List of Required Accounts and Items](#))
4. The Gift Card accounts and items that have been setup must be selected in CRE/RPE.
(see: [Invoice \(Itemized\) Sales Export - GiftCard Configuration](#))
5. An export of Customer information exports must be configured.
(see: [Invoice Itemized Sales Export - Additional Export - Customer](#))
6. An export of Inventory must be configured.
(see: [Invoice Itemized Sales Export - Additional Export - Inventory](#))
7. The export dates must be configured.
(see: [Invoice Itemized Sales Export - Export Dates Configuration](#))
8. The export must be performed.
(see: [Invoice Itemized Sales Export - Final Configuration](#))

Other Information:

The [Misc](#) tab will allow you to clear the information in the CRE/RPE Database, which can be helpful when no information is being exported to a new company file.

Invoice (Itemized) Sales Export - Account Selection

The screenshot shows the 'Quickbooks Sales Pass Configuration' window. On the left is a tree view with categories like 'General Setting', 'Domain Setting', 'Transactions', 'General Sales', 'Invoices', 'Sales Tax', 'Gift Cards', 'Employee', 'Purchase Ord', 'Time Clock', 'Accounts Rec', 'Customers', 'Inventory', 'Miscellaneous', and 'Export Dates'. The 'Invoices' category is selected. The main area is titled 'Store Setting' and has a dropdown menu showing '1001'. Below that is the 'Itemized Sales' section, which includes a checked checkbox for 'Enable Itemized Sales'. There are three columns of dropdown menus: 'A/R', 'Deposit', and 'Payment(Quickbooks)'. Each column has 14 rows of dropdowns, all currently set to 'Ask My Accountant'. At the bottom, there is a dropdown for 'Account Receivable (For Refund)' also set to 'Ask My Accountant'. At the very bottom are two buttons: 'Save and Exit' (green) and 'Cancel' (orange).

1. In CRE/RPE after selecting your Company File you will want to select **Invoices** on the left.
2. On the top under **Store Setting** select your store id (e.g. **1001**).
3. Under the **Itemized Sales** section you will want to:
 - o **Enable Itemized Sales**, which will allow CRE/RPE to export the Invoice Itemized Sales information into QuickBooks.
4. The **A/R** and **Deposit** columns have dropdowns that are directly referenced from your chart of accounts in QuickBooks. Use the dropdown to select each account you would like the specific information posted to.
5. The **Payment(QuickBooks)** column has dropdowns that are directly referenced from your Item List in QuickBooks. Use the dropdown to select each item you would like the information posted to.
6. If refunds are being processed use the dropdown to select an account for the data to be exported to under **Account Receivable (For Refund)**.

Invoice (Itemized) Sales Export - Tax Rates Configuration

The screenshot shows the 'QuickBooks Sales Pass Configuration' window. On the left is a navigation tree with 'Sales Tax' selected. The main area is divided into sections: 'Store Setting' with a dropdown set to '1001'; 'Default Sales Tax' with fields for 'Item Sale Tax' (Tax1), 'Taxable Sales Tax Code' (Tax), and 'Non-taxable Sales Tax Code' (Non); a note about creating a tax item for discounts with an 'Accountant' dropdown and an 'OK' button; and a 'Sales Tax' table.

Tax Name	Desc	Rate	Agency
Tax 1	10965	8.75	Federal
Tax 2	Sales Tax	8.25	Federal

Buttons at the bottom include 'Save and Exit' and 'Cancel'.

- Select **Tax** on the left.
- On the top select your store id (e.g. **1001**) under **Store Setting**.
- Under the **Default Sales Tax** section you will want to:
 - Use the dropdown to select the tax rate to account for all the sales tax on invoice discounts, then select **OK**.
- Under the **Sales Tax** section you will want to:
 - Use the dropdown to select the tax rate to account for each sales tax item from QuickBooks.

Invoice (Itemized) Sales Export - Gift Card Configuration

QuickBooks Sales Pass Configuration

Store Setting: 1001

Gift Card Setup

Gift Card Sale

Account: GiftCard - Sale OK

Item: Gift Card Sale Item OK

Gift Card Redemption

Account: GiftCard - Redeem OK

Item: Gift Card Redeem Item OK

Point Redemption

Account: Point Redemption OK

Item: Point Redemption Item OK

Free Gift Card Issued

Account: Free Gift Card Issued OK

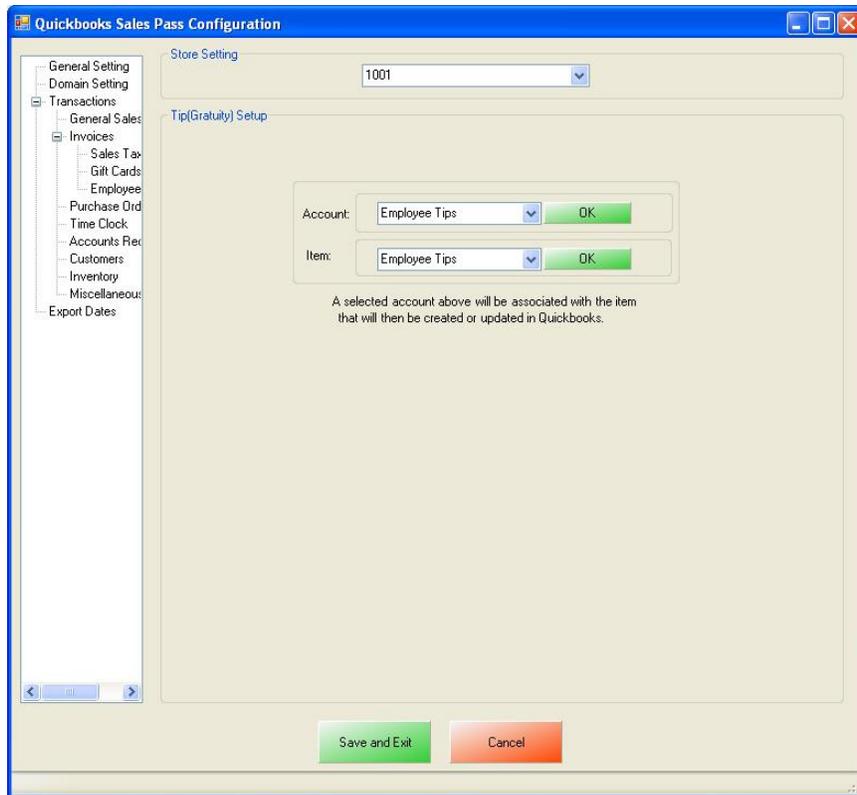
Item: Free Gift Card Issued Item OK

Selected accounts above will be associated with the corresponding items that will then be created or updated in QuickBooks.

Save and Exit Cancel

- Select **GiftCard** on the left.
- On the top under **Store Setting** select your store id (e.g. **1001**).
- Under the **Gift Card Sale** section you will want to:
 - Use the dropdown to select the account in QuickBooks for all the Gift Card Sales information to be sent to (next to Account), then select **OK**.
 - Type in the name of the Item to account for all the Gift Card Sales (next to item), then select **OK**. If the item doesn't exist in the company file you will be asked if you would like to add it.
- Under the **Gift Card Redemption** section you will want to:
 - Use the dropdown to select the account in QuickBooks for all the Gift Card Redemption information to be sent to (next to Account), then select **OK**.
 - Type in the name of the Item to account for all the Gift Card Redemption (next to item), then select **OK**. If the item doesn't exist in the company file you will be asked if you would like to add it.
- Under the **Point Redemption** section you will want to:
 - Use the dropdown to select the account in QuickBooks for all the Point Redemption information to be sent to (next to Account), then select **OK**.
 - Type in the name of the Item to account for all the Point Redemption (next to item), then select **OK**. If the item doesn't exist in the company file you will be asked if you would like to add it.
- Under the **Free Gift Card Issued** section you will want to:
 - Use the dropdown to select the account in QuickBooks for all the Free Gift Card Issued information to be sent to (next to Account), then select **OK**.
 - Type in the name of the Item to account for all the Free Gift Card Issued (next to item), then select **OK**. If the item doesn't exist in the company file you will be asked if you would like to add it.

Invoice (Itemized) Sales Export – Employee Tips Configuration



- Select **Employee Tips** on the left.
- On the top under **Store Setting** select your store id (e.g. **1001**).
- Under the **Tip (Gratuity) Setup** section you will want to:
 - Use the dropdown to select the account in QuickBooks for all the Employee Tip information to be sent to (next to Account), then select **OK**.
 - Type in the name of the Item to account for all the Employee Tips (next to item), then select **OK**. If the item doesn't exist in the company file you will be asked if you would like to add it.

Invoice (Itemized) Sales Export - Additional Export - Customer

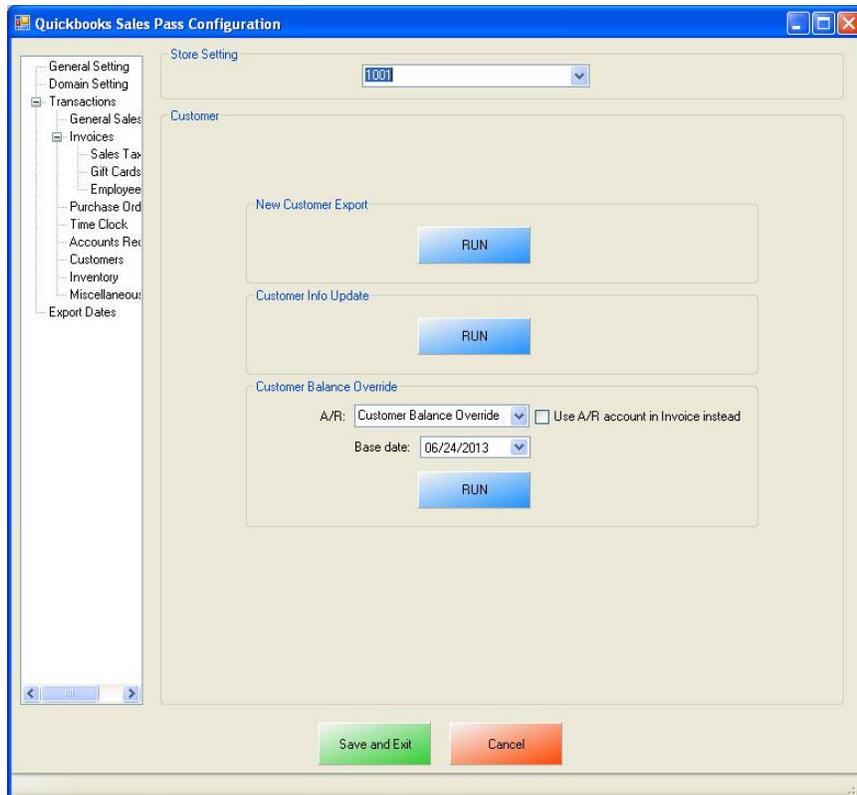
The transactions that have been performed will determine what other exports will be required. In most cases you will need to export the Customer information.

An account must be created in QuickBooks for the Customer Balance information to be sent to for the **Customer Balance Override - A/R (Accounts Receivable)** information.

Note: pcAmerica does not support the account setup in QuickBooks. Unless you are an avid user of QuickBooks it is recommended that you have an accountant create this account.

- The Customer account that has been setup must be selected in CRE/RPE.
(see: [Invoice \(Itemized\) Sales Export - Customer Export - Account Selection and Setup](#))

Invoice (Itemized) Sales Export - Customer Export - Account Selection and Setup



- Select **Customer** on the left.
- On the top under **Store Setting** select your store id (e.g. **1001**).
- Select **Run** under the **New Customer Info Export** to export your customer information.
- Select **Run** under the **Customer Info Update** to update your customer information.
- Under **Customer Balance Override**:
 - Use the dropdown to select the account to export all the Customer Balance A/R data to.
 - Optionally you can select to use the **A/R Account** setup in the **Invoice Itemized Section** (provided you are doing the Invoice (Itemized) Sales Export).
 - Select the **Base Date** (which is when the information will be exported from).
 - Select **Run** under the **Customer Balance Override** to override your customers account.

Note: The **Customer Balance Override** should only be run if the balances in CRE/RPE vs. QuickBooks differ.

The information exported can be checked through the Customer Center in QuickBooks.

Invoice (Itemized) Sales Export - Additional Export - Inventory

The following is a List of Inventory information that will be exported from CRE. Accounts will need to be created in QuickBooks to send the appropriate data to.

- **Inventory - Income**
- **Inventory - COGS (cost of goods sold)**
- **Inventory - Asset**

The following is a List of Non-Inventory information that will be exported from CRE. Accounts will need to be created in QuickBooks to send the appropriate data to.

- **Non-Inventory - Other Current Asset**

The following is a List of Coupon Item information that will be exported from CRE. Accounts will need to be created in QuickBooks to send the appropriate data to.

- **Coupon Item - Account**

The following is a List of information that will be exported from CRE pertaining to discounts. Accounts will need to be created in QuickBooks to send the appropriate data to.

- **Discount - Item Discount**
- **Discount - Account**

The following is a List of information that will be exported from CRE pertaining to inventory stock levels. Accounts will need to be created in QuickBooks to send the appropriate data to.

- **Stock Level Override - Income**
- **Stock Level Override - Expense**

Note: pcAmerica does not support the account setup in QuickBooks. Unless you are an avid user of QuickBooks it is recommended that you have an accountant create this account.

- The Customer account that has been setup must be selected in CRE/RPE.

(see: [Invoice \(Itemized\) Sales Export - Inventory Export - Account Selection and Setup](#))

Note: All of your inventory (including: Standard Items, Kit Items, Choice Items, Modifier Items, Modifier Groups) will be exported to QuickBooks as standard inventory. Coupon Information will be exported to an account specified.

Invoice (Itemized) Sales Export - Inventory Export - Account Selection and Setup

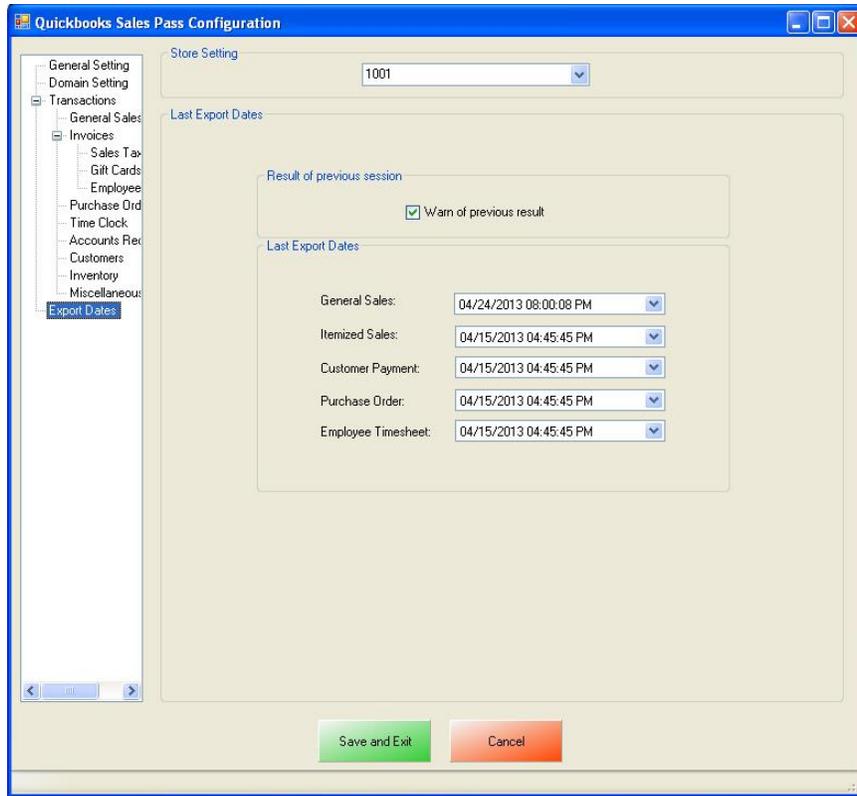
Default Stock Override

or

Base Date Stock Override

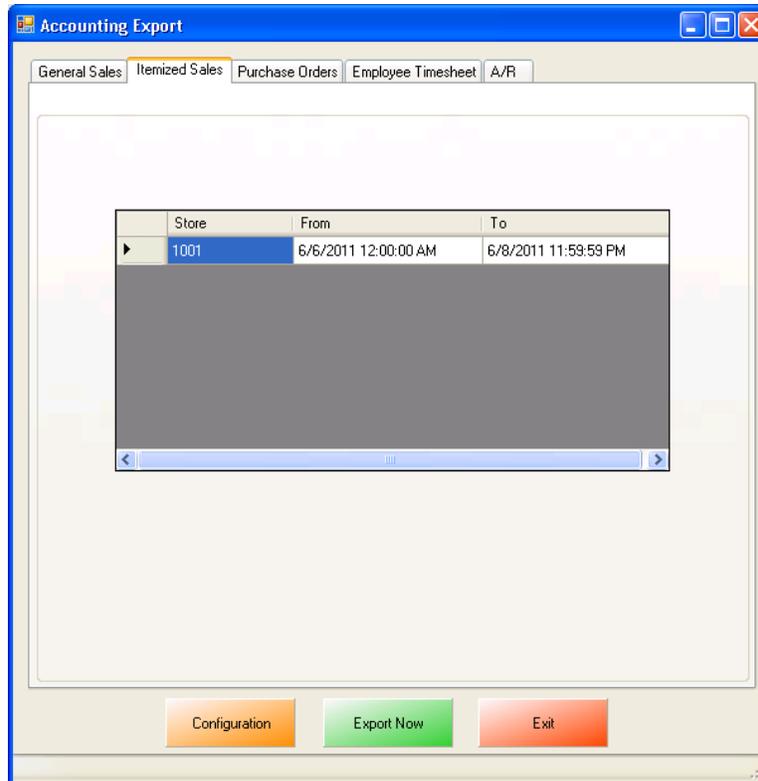
1. Select **Inventory** on the left.
2. On the top under **Store Setting** select your store id (e.g. **1001**).
3. Under the **Inventory/Non-Inventory/Coupon Items Export** section we will need to do the following:
 - Use the dropdown to select each account you would like the specific information posted to, under the **Inventory, Non-Inventory, Coupon Item** and **Discount** sections. This information will be sent to QuickBooks when the Invoice (Itemized) Export has been executed (see: [Invoice Itemized Sales Export - Final Configuration](#)).
 - Select **New Item Export** to export the inventory to the QuickBooks Item List. When you are prompted select **OK** to the message **The Execution is Finished**, the inventory will then be located in the QuickBooks Item List.
 - If the inventory has been exported and you would like to update the inventory information select **Item Update**, then select **OK** to the message **The Execution is Finished**.
 - Optionally select **Update Cost** to update the cost of the inventory from Inventory Maintenance.
4. Under the **Stock Level Override** section we will need to do the following:
 - Use the dropdown to select each account you would like to export the **Income**, and **Expense** data to. Optionally you can select to use the **Income**, and **Expense** accounts in the **PO (Purchase Order) Export Section**.
 - Use **Override with current CRE Stock** to use the stock levels of your inventory at the time of the export. (**Default**)
 - Select **Base Date** and use the dropdown menu that appears on the right to select the **Base Date** (which is when the override will begin from, all of the data up to but not including the selected date is exported). As an example, if I wanted to export data up to April 30th, I would select May 1st as the base date.
5. Select **Run** to export the inventory stock levels to QuickBooks. When you are prompted select **OK** to the message "**The Execution is Finished**".

Invoice (Itemized) Sales Export - Export Dates Configuration



- Select **ExportDates** on the left.
- On the top under **Store Setting** select your store id (e.g. **1001**).
- Under the **Result of previous session** section make sure that **Warn of previous result** is checked. This will let you know whether or not the previous session (export) has completed without an error, regardless of data that was exported.
- Under the **Last Export Dates** section we will need to select the date to being the export from for the following:
 - **Itemized Sales**
- Select **Save and Exit**.

Invoice (Itemized) Sales Export - Final Configuration



- Select the **Itemized Sales** tab.
- Verify that the date range is correct.
- Select **Export Now** this will send the Itemized Sales information to QuickBooks.

Note: This date and time range can be edited by double clicking the date/time field under the From or To columns.

Misc Tab

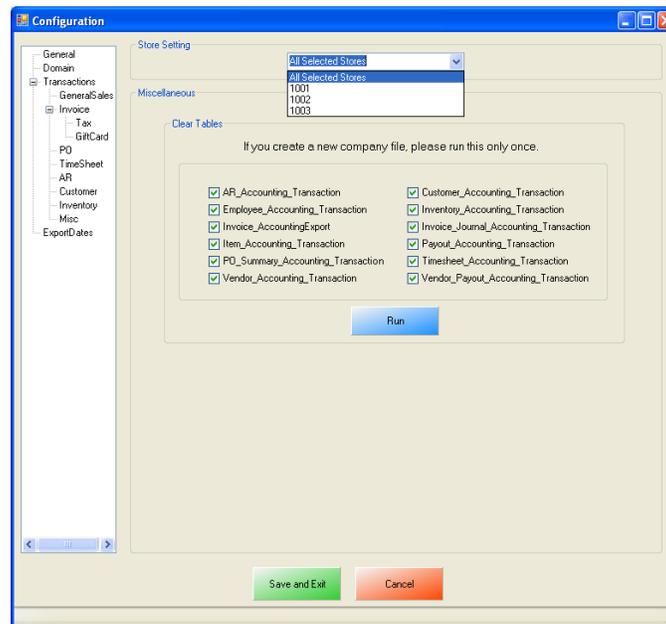
When an export has been performed, information gets put into the database in order to prevent duplicate data from being exported.

The **Misc** tab is used to clear the export information from the CRE/RPE database for a few reasons, some of which may include:

- If a test export has been performed (usually happens when an export to test the integration has been performed).
- If a new company file is being used (usually happens when old company file gets lost).

Either of the above scenarios will require the following be done in QuickBooks:

- A new QB company file or different accounts in the existing company file **MUST** be used, if this is not done the data will be duplicated rendering the existing company file useless.



- Select the **Misc** tab.
- On the top under **Store Setting** select either All Selected Stores (which will clear the information for all the stores) or, select your store id (e.g. **1001**) – which will clear the information for each store that is selected.
- Check the types of accounting information to be cleared.
- Select **Run**.

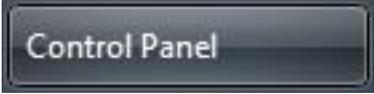
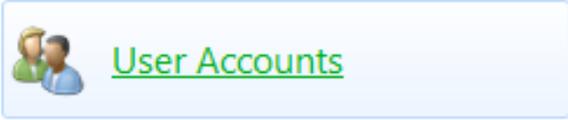
Windows 7 Additional Configuration

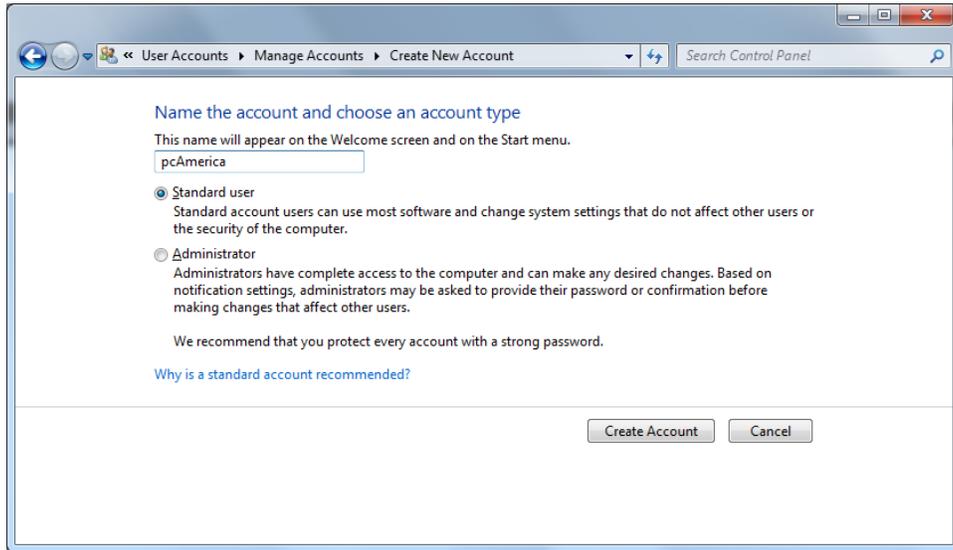
If you are using Windows 7 some additional configuration is required:

- Accounts must first be created in QuickBooks.
(see: [Windows 7 Additional Configuration - Creating a Standard User and Disabling UAC](#))
- The accounts that have been setup must be selected in CRE/RPE.
(see: [Windows 7 Additional Configuration - Assigning the Correct CRE.NET Folder Permissions](#))

Windows 7 Additional Configuration - Creating a Standard User and Disabling UAC

Before beginning the integration process a standard user must be created in windows 7 for the export to take place. Here we must also disable User Account Control (UAC).

	<ul style="list-style-type: none"> • Select Start.
	<ul style="list-style-type: none"> • Select Control Panel.
	<ul style="list-style-type: none"> • Select User Accounts.
	<ul style="list-style-type: none"> • If a standard user account already exists then we can use it to perform the export.
<p>Create a new account</p>	<ul style="list-style-type: none"> • If a standard User account does not exist then select Create a new account.



- Enter a username for the account.
- Select **Standard user**.
- Select **Create Account**.

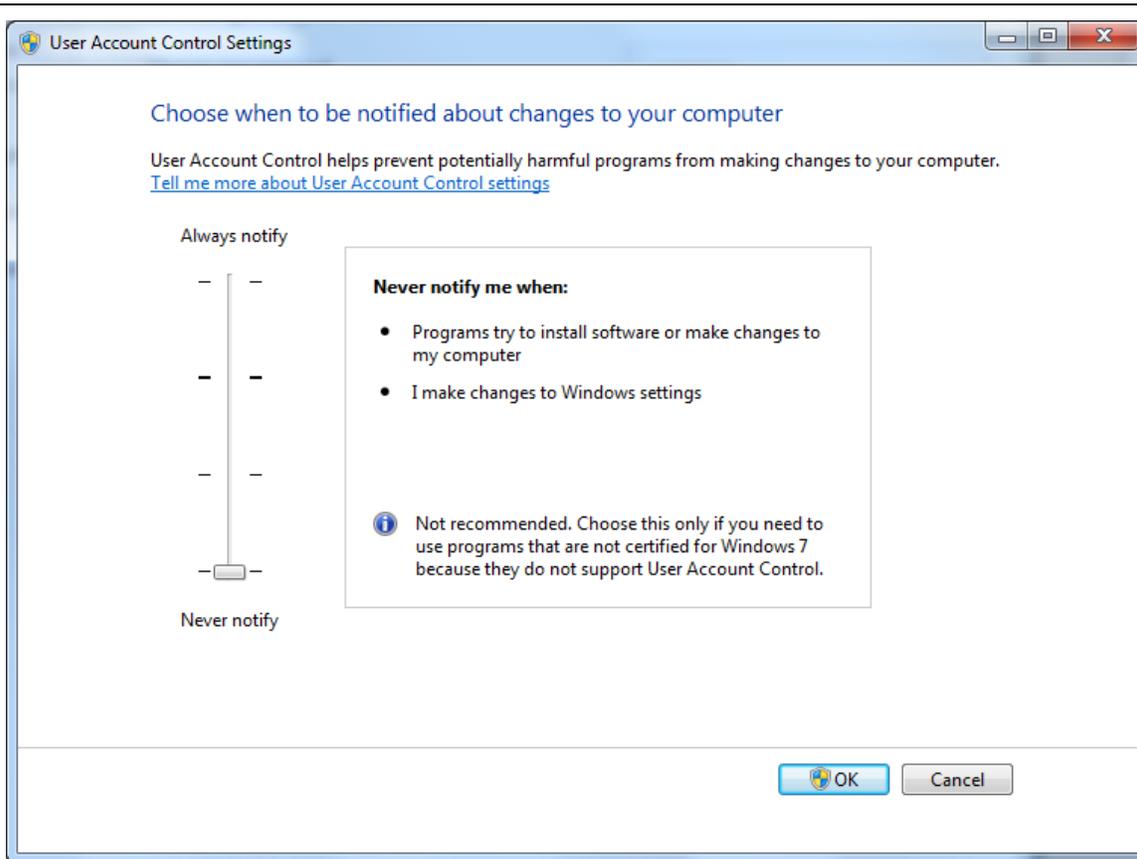
Note: You can add a password for this user for added security.

[Go to the main User Accounts page](#)

- Select **Go to the main User Accounts page**, at the bottom of the window.

 [Change User Account Control settings](#)

- Select **Change User Account Control settings**.

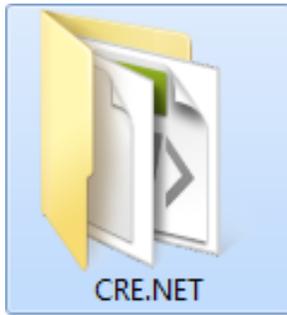


- Move the slider to the bottom so that the selection changes to **Never notify**.
- Select **OK**.

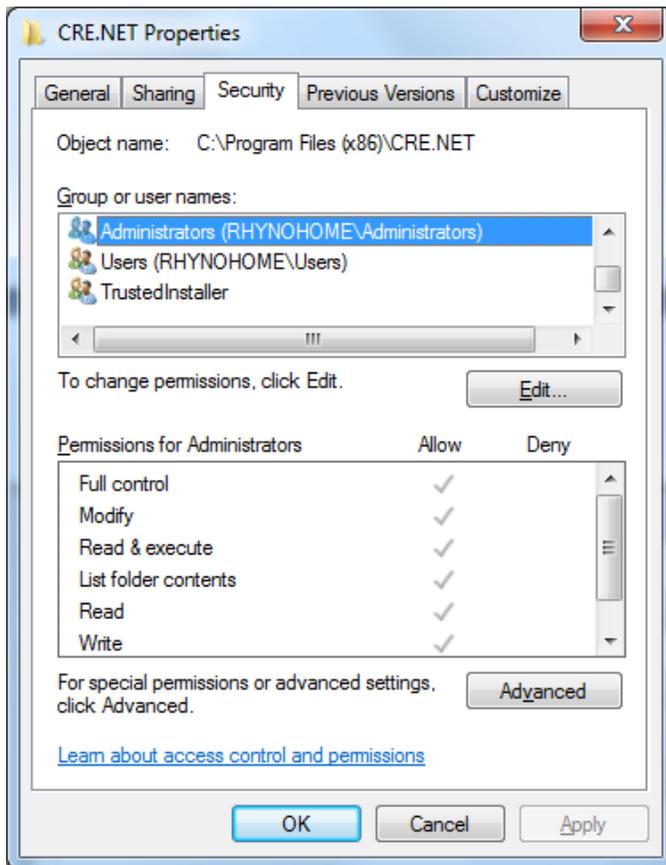
Note: You will need to restart after making any changes to this page.

Windows 7 Additional Configuration - Assigning the Correct CRE.NET Folder Permissions

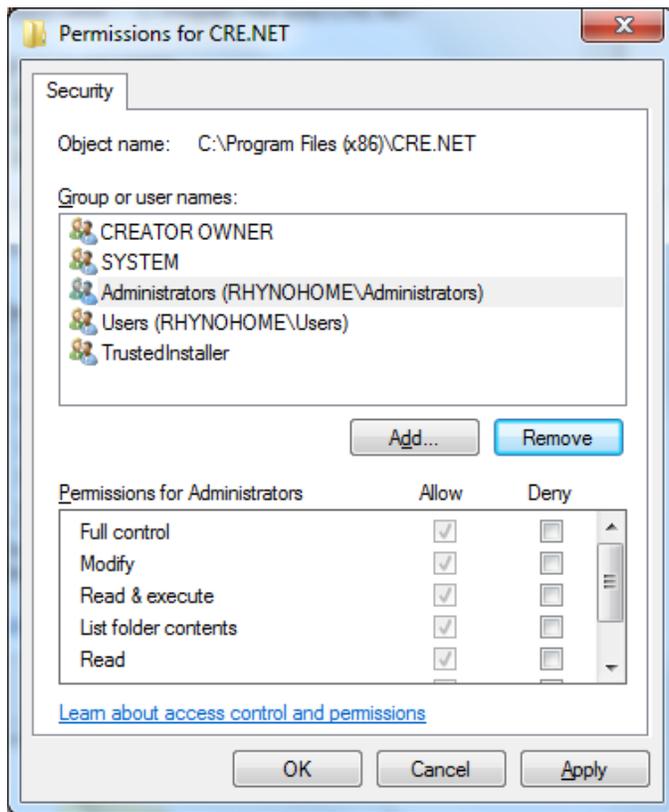
After creating the standard user account we must then add Full Control permissions to the CRE.NET folder for that user. Navigate to the folder C:\Program Files (C:\Program Files(x86) for windows 7 64 bit users).



- Right-click the CRE.NET folder, then select **Properties**.



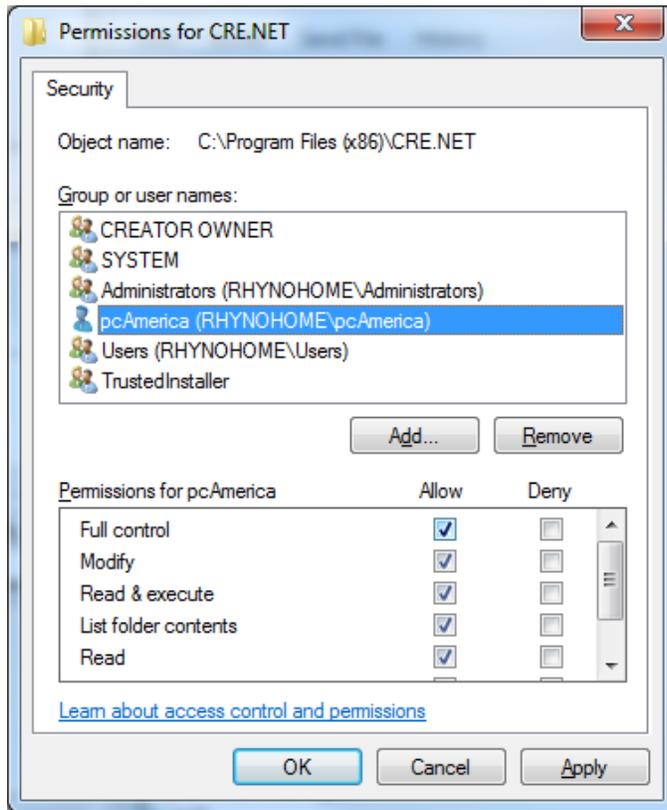
- Select the **Security** tab.
- Select **Edit**, to change permissions for the folder.



- Select **Add...**



- Enter the username of the user that was created in the previous section (in our example **pcAmerica**).
- Select **OK**.



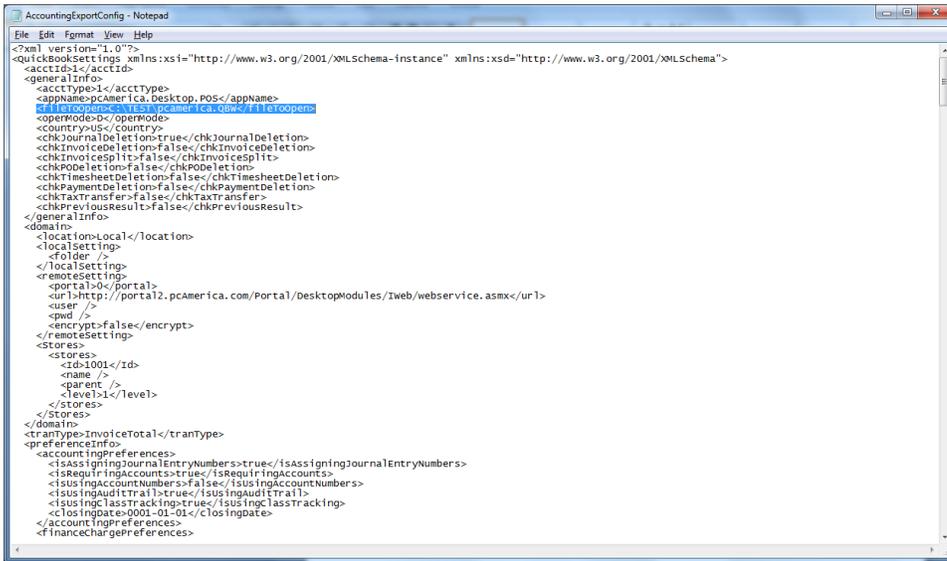
- Select **OK** to the permissions window.
- Select **OK** to the CRE.NET properties window.

Note: You will need to repeat this process to the location where the QuickBooks company file is located.

Troubleshooting QuickBooks Integration

If when trying to select the company file you receive an error message stating "The Company File Is In Use" please follow the steps below:

- Navigate to the folder C:\Program Files\CRE.NET (C:\Program Files(x86)\CRE.NET) for windows 7 64 bit users).
- Right-click the **AccountingExportConfig.xml** file, then select **Edit**.
- We will need to change the line <fileToOpen> to the location of where your company file is saved (for example, <fileToOpen>C:\TEST\pcamerica.QBW</fileToOpen>):



```
<?xml version="1.0"?>
<quickbooksSettings xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <acctId>1</acctId>
  <generalInfo>
    <acctType>1</acctType>
    <appName>pcAmerica.Desktop.POS</appName>
    <fileToOpen>C:\TEST\pcamerica.QBW</fileToOpen>
    <operMode>D</operMode>
    <country>US</country>
    <chkJournalDeletion>true</chkJournalDeletion>
    <chkInvoiceDeletion>false</chkInvoiceDeletion>
    <chkInvoiceSplit>false</chkInvoiceSplit>
    <chkPODeletion>false</chkPODeletion>
    <chkTimesheetDeletion>false</chkTimesheetDeletion>
    <chkPaymentDeletion>false</chkPaymentDeletion>
    <chkTaxTransfer>false</chkTaxTransfer>
    <chkPreviousResult>false</chkPreviousResult>
  </generalInfo>
  <domain>
    <location>Local</location>
    <localSetting>
      <folder />
    </localSetting>
    <remoteSetting>
      <portal>0</portal>
      <url>http://portal2.pcAmerica.com/portal/DesktopModules/IWeb/webservice.asmx</url>
      <user />
      <pwd />
      <encrypt>false</encrypt>
    </remoteSetting>
    <stores>
      <stores>
        <id>1001</id>
        <name />
        <parent />
        <level>1</level>
      </stores>
    </domain>
    <trantype>InvoiceTotal</trantype>
  </domain>
  <preferencesInfo>
    <accountingPreferences>
      <isAssigningJournalEntryNumbers>true</isAssigningJournalEntryNumbers>
      <isRequiringAccounts>true</isRequiringAccounts>
      <isUsingAccountNumbers>false</isUsingAccountNumbers>
      <isUsingAuditTrail>true</isUsingAuditTrail>
      <isUsingAssetTracking>true</isUsingAssetTracking>
      <closingDate>0001-01-01</closingDate>
    </accountingPreferences>
    <financeChargePreferences>

```

- When done select **File**, then select **Save**.

Note: If you are still experiencing issues with the integration please see below:

- Make sure that UAC is turned off.
- Make sure that you are logged in as a standard user.
- Try re-creating the company file under the standard user.