## Heartland

## pcAmerica

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## Creating and Using In-Store Coupons



Coupons are as easy to create and configure as inventory items.
In fact, you go to the same place to do it.

## Creating a coupon

To create a coupon, launch CRE/RPE, select Manager, provide the requested credentials, and then follow these steps.


4. Select a Department for the coupon.
5. Provide an item number and description.
6. Select a discount type (Flat Amount or Percent).
7. Specify a discount amount or percentage. It must be negative.
8. If you would like your coupon to expire, check Does this coupon expire? and double click the Expiration Date box to pick an expiration date.
9. Select Delete Time to delete highlighted times.
10. Select Add Time to change the times during which the coupon is valid.

Note: Selecting a Tax Rate will cause the tax rate to be applied to the discount amount, resulting in a higher discount.


Here you can include and exclude items from the discount.
12. Selecting Include and picking an item, department, or category will ensure that the coupon can be used for that item, department, or category.

Selecting Exclude and picking an item, department, or category will ensure that the coupon cannot be used for that item, department, or category.

If you do not want the coupon to be applied multiple times to the same invoice, select Save, Exclusive, and then the coupon being edited.

Selecting Delete will delete the highlighted item, department, or category from the restrictions.
13. Specify the minimum dollar amount the invoice has to be in order for the coupon to be triggered.
14. Specify the number of days between uses of the coupon that is acceptable.
15. Select all other restrictions which you would like to apply:

Include all items besides above exceptions: Check this and exclude what you don't want the coupon applied to.
Apply only to parent items: Ensure that the coupon does not apply to modifiers.
Only allow through bonus plan: Only applicable if triggered through a loyalty plan.
Suppress Bonus Points of Affected Items: If the coupon is used, you do not get loyalty plan points on this invoice.
Apply to already discounted items: Whether or not it can be applied to invoices that are already discounted.
Require Permissions: Whether the employee needs permission to ring up the coupon.
16. Choose a Tax rate, if the tax rate that is enabled on the coupon, it will apply that rate to the discount amount.
17. Select Save Changes.

## Applying a coupon



## Applying a coupon with a tax rate enabled



